37416/MRK/I249

APPARATUS, SYSTEMS AND METHODS FOR ONLINE,
MULTI-PARCEL, MULTI-CARRIER, MULTI-SERVICE
PARCEL RETURNS SHIPPING MANAGEMENT

ABSTRACT OF THE DISCLOSURE

The present invention provides a computer system (the "System", or the "Return System") that is configured and programmed to provide online stores with a fast, simple, convenient way for eCommerce customers of an online store to return merchandise purchased from that store from within that online store.

15

5

3RS PAS239986.2-*-3/28/00 3:13 PM

20

25

30

35